

# BASHIRA HASSANALI

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## EXPERIENCE

**AndHealth** – 7/2023 to current

**Care Coordinator**

- Assist physicians and coaches in facilitating specialized care plan through medication access and other programs such as biometric tracking and diet to help reverse chronic disease states.

**CoverMyMeds** – 11/2021 to 7/2023

**Case Manager** – Columbus, OH

- Excelled with Center of Excellence territories, enabling patient access to MS specialty medication.

**The Ohio State University Wexner Medical Center** – 09/2018 to 11/2021

**Patient Experience Coordinator** – Columbus, OH

- Educate and support Neurology, Neurosurgery and Orthosurgey physicians, residents, and care team members to ensure a positive patient experience through a patient’s care continuum in hospital and in clinic.

**Supply Chain Coordinator**

- Established Standard Operating Procedures and training materials for Supply Chain processes within the University Hospital system.

**Unit Clerical Associate**

- Assisted in all unit clerical and systematic needs for clinical staff, including Neurosurgery, Neurology, Psychiatry, and any other specialty needed.
- Respond to patient call lights on Neuro Trauma and Epilepsy Monitoring Unit.

**eBay** – 12/2015 to 09/2018

**Online Store Owner** – Lithopolis, OH

- “Top Rated Seller” managing online collectibles store with 100% positive feedback history on over 550 reviews.

**Sprint Corporation** – 07/2011 to 12/2015

**Store Manager** – Columbus, OH

- Increased and maintained new accounts by 40% in first month of store management, leading the district and obtaining 150% overall growth year-over-year in first year of store management.
- Top 3 in Region (over 600 stores) for sales metrics, managing top 100 volume location.
- Mentored over 15 direct reports at a high-volume Service & Repair Center to meet and exceed personal and company goals on a consistent basis.
- Selected as field partner to improve national-based customer focused Sales New Hire Training content and delivery.

**Progressive Promotions, Inc.** – 01/2010 to 07/2011

**Owner** – Orlando, FL

- Managed a small marketing firm offering direct brand and product promotion in big box retailers like Sam’s Club and Costco.

**Classy Threads Bridal and Formal** – 12/2007 to 07/2009

**Assistant Manager** – Tuscaloosa, AL

- Responsible for special ordering, interviewing, training, events planning/execution, and a great customer, employee, and partner experience.

## EDUCATION

**Bachelor of Science, Psychology**

The University of Alabama -  
Tuscaloosa, AL - 2009

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## ACTIVITIES

**Volunteer @** Mid-Ohio Foodbank,

American Red Cross, Goodwill

Industries – Columbus, OH – 2011-2020

**Research Assistant @** University of

South Florida – Tampa, FL - 2010, The

University of Alabama – Tuscaloosa, AL –  
2005-2009

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